

Paragon 5

System Requirements and Browser Compatibility

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Paragon 5 System Requirements

The following “Minimum” operating system configurations are the lowest configurations required to run the Paragon MLS system. The “Recommended” PC configurations are suggested by LPS Real Estate Group for optimum performance of the System and Software.








LPS Real Estate Group shall not be responsible for System performance when User equipment does not meet at least the “Recommended” configurations as specified below.

	Minimum	Recommended
Operating System		
	PC: Windows XP SP2, Vista, Windows 7 MAC: Mac OS X Other OS's that run supported Browsers are not officially supported.	PC: Windows XP SP2, Vista, Windows 7 MAC: Mac OS X Other OS's that run supported Browsers are not officially supported.
Web Browsers		
	Internet Explorer 7.0, Firefox 3.x, Opera 10x, Safari 4x, Google Chrome 3	Internet Explorer 8.0, Firefox 3.x, Opera 10x, Safari 4x, Google Chrome 3 (32bit Only)
Processor		
	800Mhz (or higher)	2.8GHz (or higher)
Memory		
	256 MB	1GB or higher
Internal Drive		
	1GB Hard Drive space	1 GB or higher Hard Drive space
Video		
	1024 x 768 resolution 16-bit (16.8 million) color support	1280 x 1024 resolution 32-bit (16.8 million) color support
Monitor		
	17" Color Monitor capable of a min 1024 x 768 resolution	19" or Higher at 1280 x 1024
Flash Player		
	Adobe Flash Player 9.0	Adobe Flash Player 10.0
Internet Connection		
	DSL (100kbs per user)	High Speed Internet Access (Cable, DSL, T1)
Internet Connection – Offices		
	100kpbs per user*	256kpbs per user*

*When sharing an internet connection, it is important to maintain a large enough bandwidth to support multiple users. It is recommended at minimum that each user should be running at least 100 kpbs.

LPS Browser Compatibility Policy

The following Internet Browsers are compatible and supported with Paragon version 5. LPS Real Estate Group shall not be responsible for system performance or reliability when using a browser that is not included in the list of recommended browsers as specified below.








Browser		Comments
	Internet Explorer 7 (Windows)	
	Internet Explorer 8 (Windows)	Preferred version for Internet Explorer
	Safari 4 & 5 (Windows, Mac OSX)	
	Firefox 3 (Windows, Mac OSX, Linux)	
	Firefox 3.6 (Windows, Mac OSX, Linux)	Preferred version for Firefox
	Opera 10.0 – 11 (Windows, Mac OSX, Linux)	Previous versions lack proper DOM/JavaScript support
	Chrome 8 (Windows)	May support other platforms when available

1. When sharing an Internet connection, it is important to maintain a large enough bandwidth to support multiple users. It is recommended that each user should be running at least 100 kpbs.
2. Although Paragon 5 may work on some mobile devices, it will not be supported. Paragon WiFi and reInsight Mobile are the only supported applications on a mobile device.
3. Browser add-ons, browser extensions, browser helper objects, or toolbars, may affect the performance or reliability of Paragon 5 and will not be supported.

We will make a continuous effort to stay current and maintain compatibility by using XHTML, CSS, and JavaScript as our key web standards. When a new version of a supported browser is released, it may not be supported immediately due to the possible changes that are made during a browser's beta release. Testing and code changes to Paragon will not be made until after the new version has been officially released. We estimate that we will be compatible and able to support the new version within not less than six (6) months of its official release. Also note that new browser versions sometimes introduce major changes. In these cases additional testing and development time may be required to reach compatibility.

Adding additional browsers to our supported list will be based on market analysis and the needs of our overall user base. Once a new browser or browser version has been added to our supported browser list, we will make an effort to communicate to our clients in a timely manner. Communication will be distributed via our System Support Managers and the updates to this document will be posted to our Paragon 5 Launch Site at <http://admin.paragonrels.com/> under the MLS Admin Tab.

Links to Compatible Browser's

	<p>Internet Explorer 7 (Windows)</p> <p>http://www.microsoft.com/downloads/en/details.aspx?FamilyID=9ae91ebe-3385-447c-8a30-081805b2f90b</p>
	<p>Internet Explorer 8 (Windows)</p> <p>http://www.microsoft.com/windows/internet-explorer/worldwide-sites.aspx</p>
	<p>Internet Explorer 9 (Windows)</p> <p>NOT RECOMENED FOR INSTALLATION DURING BETA PERIOD.</p>
	<p>Safari 5 (Windows, Mac OSX)</p> <p>http://www.apple.com/safari/</p>
	<p>Firefox 3.6 (Windows, Mac OSX, Linux)</p> <p>http://www.mozilla.com/en-US/firefox/</p>
	<p>Opera 10.0 – 10.61 (Windows, Mac OSX, Linux)</p> <p>http://www.opera.com/</p>
	<p>Chrome 8 (Windows, Mac OSX)</p> <p>http://www.google.com/chrome/index.html?hl=en&brand=CHMB&utm_campaign=en&utm_source=en-ha-na-us-sk&utm_medium=ha</p>

Current Known Browser Specific Bugs or Conflicts

The following are known issues that Paragon 5 system users may experience in limited situations or are a proprietary feature of a specific Browser.

Chrome

Chrome Zoom:

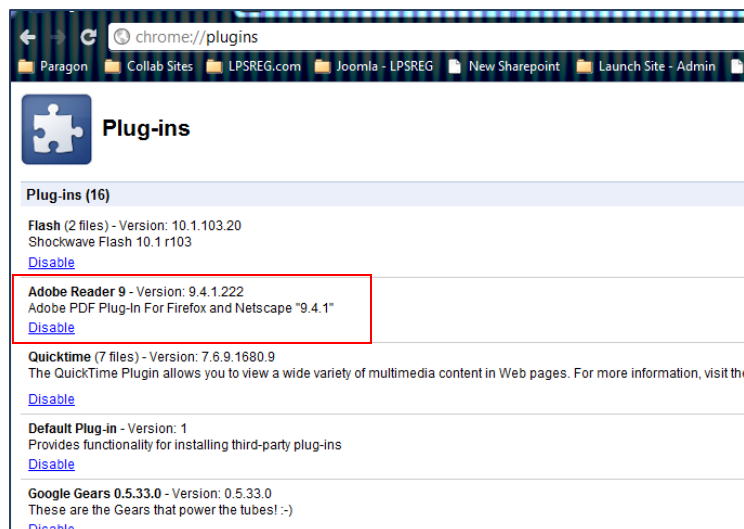
<http://code.google.com/p/chromium/issues/detail?id=65395>

Chrome Zoom will shrink the Login page to 10%. In some instances the screen can be increased back to 100% manually under Chrome Tools.



PDF Viewer:

The new Chrome Plug-in for Adobe PDF interferes with the Paragon MLS PDF for Printing. To disable in Chrome, access the following: <chrome://plugins/> and disable the plug-in for Adobe Reader 9



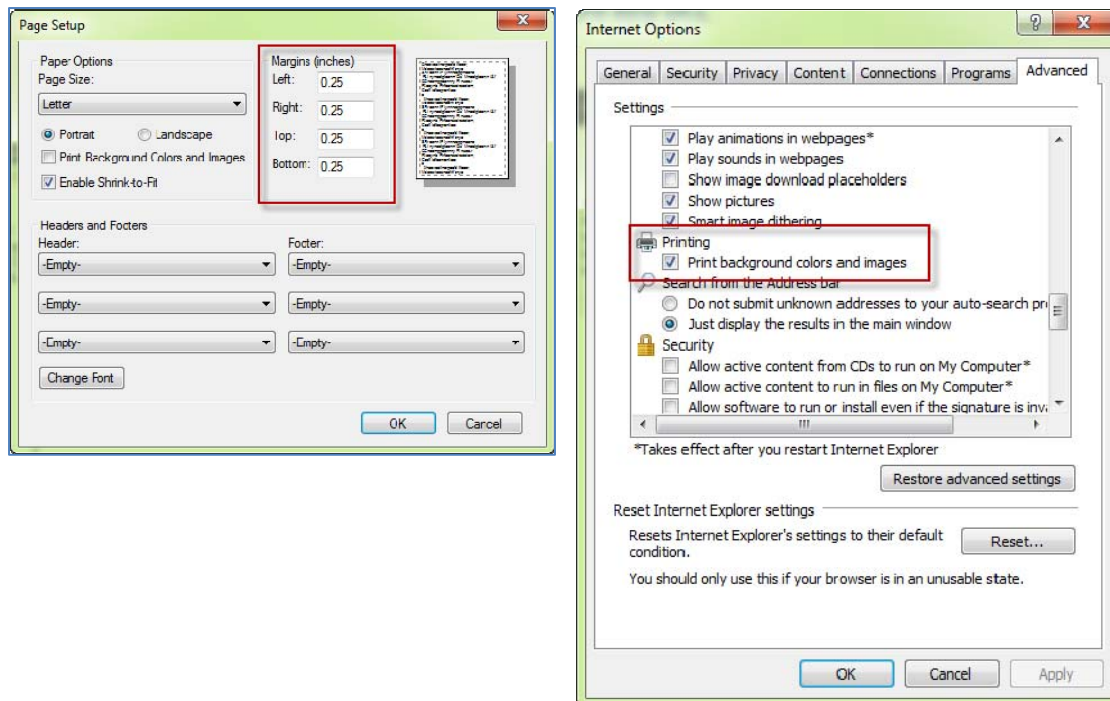
Browser Print Settings for Paragon 5

Paragon 5 is now compatible with five of the most popular Internet browsers in the market. Accurate printing of report views from the system still requires that browser print margins are set to .25 so that the report data can fill the page properly.

Internet Explorer

File>Page Setup: Set all four margins to .25.

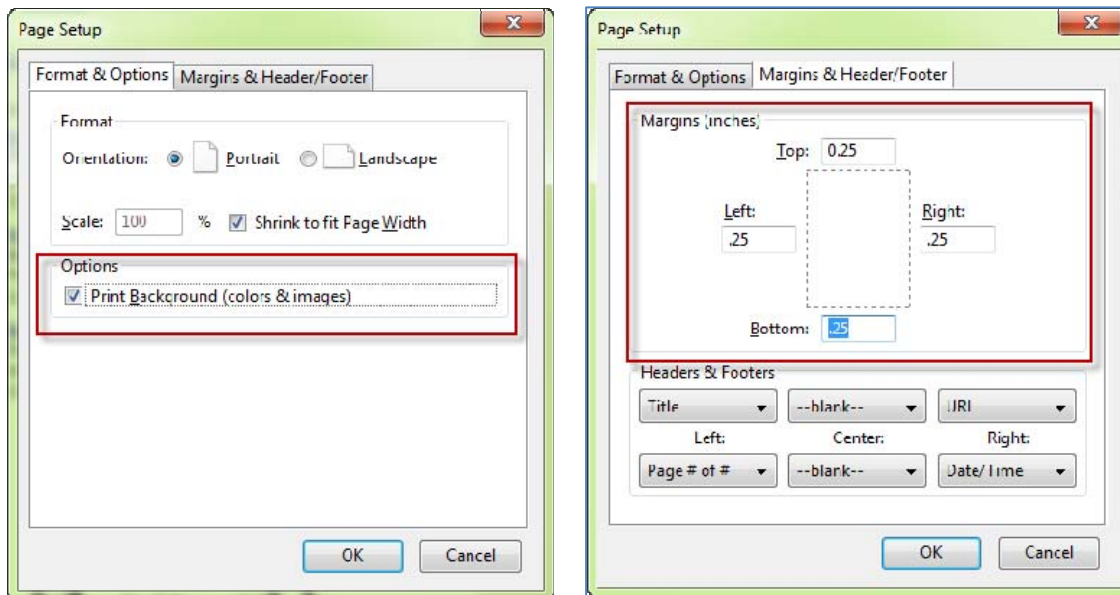
Tools>Internet Options>Advanced Tab: Scroll down to close to the bottom of the list for Printing, make sure that the checkbox for "Print background colors and images" is checked.



Firefox

File>Page Setup>Margins & Header/Footer: Set all four margins to .25.

File>Page Setup> Format & Options: Check Print Background (colors & images).

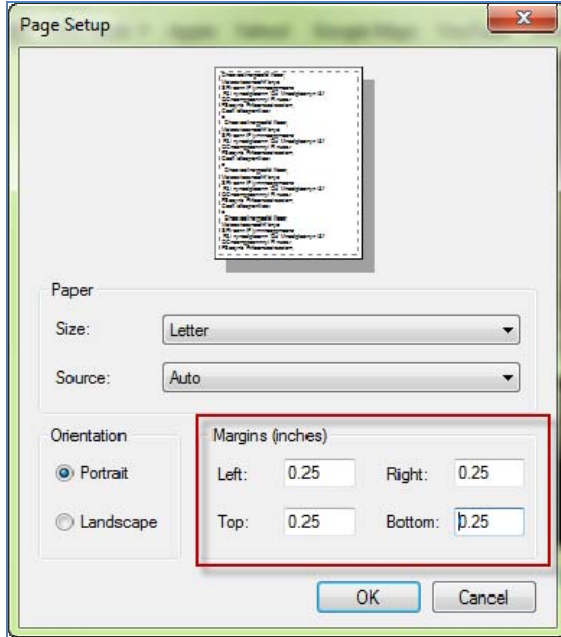


Please note: Due to a known issue with the Firefox browser version 3.6.6 users may experience issues with printing from Paragon. In some cases report views may truncate or print additional pages.

Safari

File>Page Setup: Set all four margins to .25.

Safari prints background colors and images by default. Safari does not offer a control to modify this feature.



Chrome

Google Chrome currently does not offer Page Setup margin controls or Background Color printing. Chrome prints from the margin settings for your local printer. Review those settings if you are having issues with printing.

Opera

From the Opera logo in the upper left corner of the browser select Print>Print Options.

